



Protean eGov Technologies Limited
(Formerly NSDL e-Governance Infrastructure Limited)

STANDARD OPERATING PROCEDURE (SOP)

Subscriber Modification process by NPSlite Aggregator (NL-AO)

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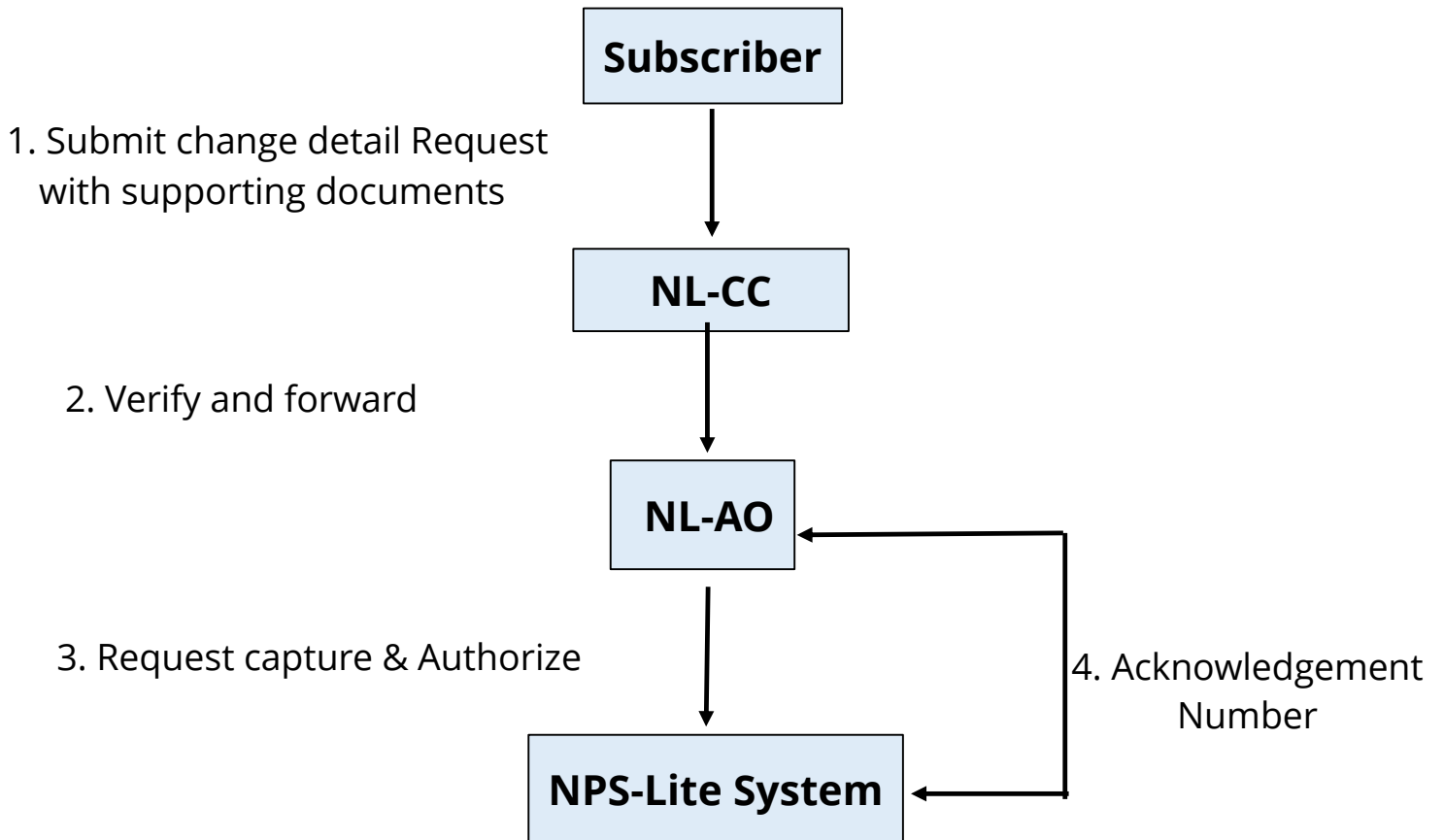
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Abbreviations

Abbreviation	Expansion
PFRDA	Pension Fund Regulatory & Development Authority
CRA	Central Record Keeping Agency
PRAN	Permanent Retirement Account Number
Nodal Office/Aggregator	NLOO/NLAO/NLCC registered under NPS Lite
NL-OO	NPSLite Oversight Office
NL-AO	NPSLite Accounts Office
NL-CC	NPSLite Collection Center

Subscriber details modification process flow



Procedure for submission of modification request by Subscriber

Subscriber has to submit a written request in the format prescribed by CRA, to the concerned Nodal office (NL-CC) along with supporting documents. The office will verify the request with the supporting documents and forward the same to the NL-AO for processing the same in CRA system.

Below modification form is available on Protean CRA web site (<https://npscra.nsdl.co.in/nsdl-forms.php>)

Form : S2;Subscriber Details Change.

Procedure for processing of modification request at Nodal office

Nodal office (NL-AO) shall be responsible for updating Subscribers modification request in NPS Lite. On receipt of written request of Subscriber form, Nodal office will verify the application along with supporting document.

In case any discrepancy observed in application, same can be returned to subscriber for re-submission with correct application and details. In case application and supporting documents found correct, Nodal office has to capture the request in NPS Lite website at maker and checker level (Depending on core / non-core activity).

Once verification and authorization is done in CRA system, the updated details can be observed in subscriber details.

Below are the fields for which subscriber can submit modification request:

a. Core details modification (Core details are the one which reflect on the subscriber PRAN card)

- i. Subscriber Name
- ii. Subscriber Date of Birth
- iii. Father's Name
- iv. Photo & Signature

b. Non-core details modification (Non core details are details other than the core details)

- i. Subscriber Address
- ii. Subscriber Contact No
- iii. Subscriber Bank details (Bank account, IFSC, Branch address etc)
- iv. Nomination details
- v. Name of the Nominee
- vi. Employment details

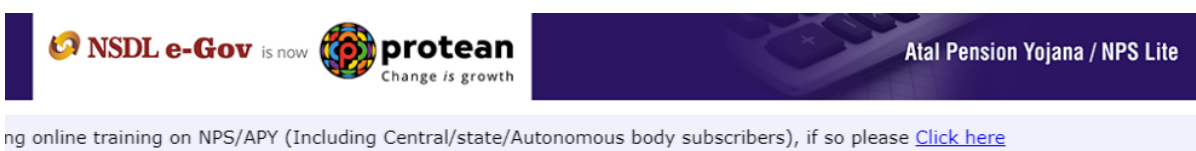
Note: Subscriber Photo and Signature modification will be done by Protean CRA on the basis of request submitted by Subscriber to nodal office and Nodal office will send a request to Protean CRA for the same.

C. Authorization is not required for below modifications:

- i. Bank details
- ii. Mobile no.
- iii. Address
- iv. SOT Language change
- v. Membership number in Employment details

Steps for Subscriber details modification in CRA system by nodal office.

In order to initiate Subscriber modification, Nodal office needs to login to NPS Lite system www.npslite-nsdl.com with one User ID as given below in **Figure 1**.



The image shows a 'Login to Your Account' form. At the top, there are two radio buttons: 'I-PIN' (selected) and 'DIGITAL CERTIFICATE'. Below these are input fields for 'User ID' (containing '1500514300') and 'Password' (masked with dots). A captcha section shows the text 'Enter Captcha' followed by a visual captcha '8 5 + 6 = 91'. There are 'Submit' and 'Reset' buttons. Below the buttons is a 'Reset Password' link. At the bottom, there is a list of links with right-pointing arrows: 'Check Subscriber Registration Status', 'Check Subscriber Withdrawal Status', 'Grievance Module for APY & Swavalamban Subscribers', 'APY Upgrade View', 'APY Downgrade View', 'APY/NPSlite ePRAN - SOT View for Subscribers', and 'Aadhaar Seeding for APY Subscribers'.

Figure 1

User needs to click on Menu “**Transaction**” and select sub menu “**Update Subscriber Details**” as given below in **Figure 2**.

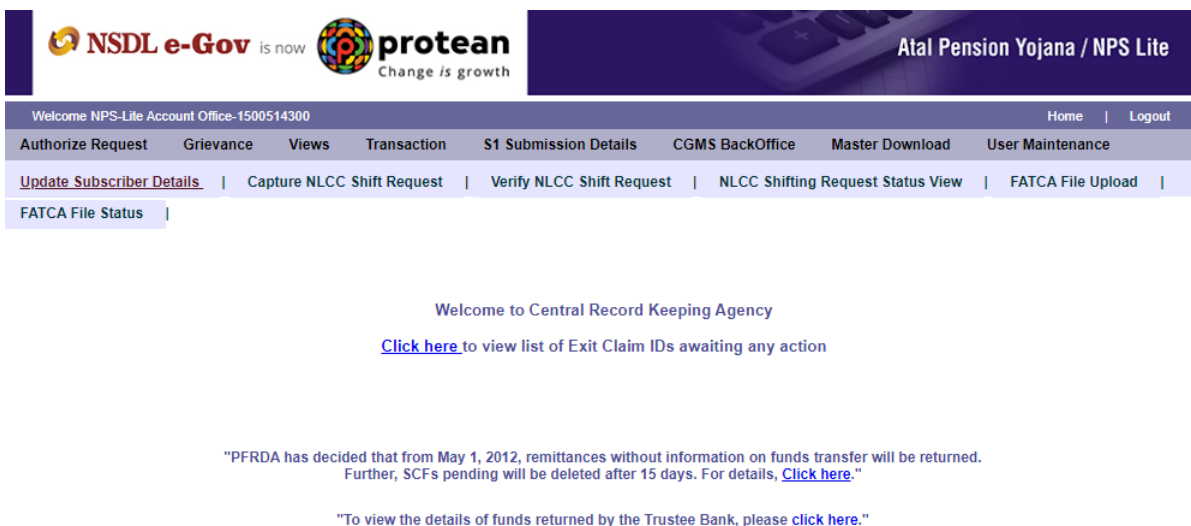


Figure 2

Enter PRAN and click on Submit as given below in **Figure 3**.

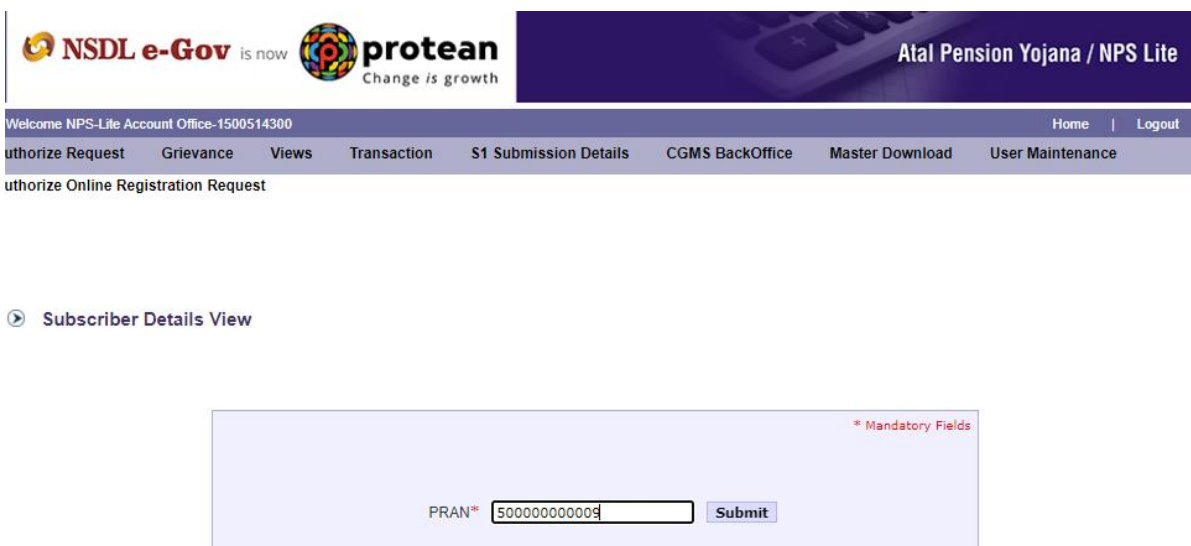


Figure 3

Click and check the details nodal office wishes to modify then click on Edit as given below in **Figure 4**.

PRAN :	500000000009	[Status: Active]
Name :	SMT. JABUNA GHOSH	
PRAN activation date :	17/09/2010	

[Edit](#)


Personal Details		Click here to Close ▾	
PAN		Father's Name	SASHI GHOSH
Mother's Name		SOT Language	ENGLISH
Mother's Name Flag	NO	Date Of Birth	02-Jun-1974
Gender	FEMALE		
Current Address (Communication Address)	RAGHUNATGANJ , ISLAMPUR , RAGHUNATHPUR , MURSHIDABAD		
PinCode	742221		
State	WEST BENGAL		
Country	INDIA		
Phone No.		Fax No.	
Mobile No.	7666455594	SMS Subscription Flag	NO
Eligible for Swavalamban	YES	Swavalamban Activation/ Deactivation Date	17-Sep-2010
Aadhaar No		KYC Verification Flag	

Nomination Details	Click here to Expand ▸
Bank Details	Click here to Expand ▸
Scheme Preference Details	Click here to Expand ▸
Employment Details	Click here to Expand ▸

Figure 4

Edit the required details and click on Submit as given below in **Figure 5**


1. Subscriber Details Modification

 **Subscriber Details** * Mandatory Fields

PRAN : 500000000009 [Status: Active]

[View Signature](#)

Personal Details Click here to Close ▾

Title* <input type="text" value="SMT."/>	Middle Name <input type="text"/>	Last Name <input type="text" value="ROY"/>
First Name* <input type="text" value="JABUNA"/>	Father's Middle Name <input type="text"/>	Father's Last Name <input type="text" value="GHOSH"/>
Father's First Name* <input type="text" value="SASHI"/>	Mother's Middle Name <input type="text"/>	Mother's Last Name <input type="text"/>
Mother's First Name <input type="text"/>	Mother's Name Flag <input type="text" value="NO"/>	
SOT Language <input type="text" value="ENGLISH"/>		Date Of Birth* <input type="text" value="02/06/1974"/>
PAN <input type="text"/>	Gender* <input type="text" value="FEMALE"/>	 (dd/mm/yyyy)
Phone No. <input type="text"/>	Mobile No. <input type="text" value="7666455594"/>	SMS Subscription Flag* <input type="text" value="NO"/>
Fax No. <input type="text"/>	Aadhaar No <input type="text"/>	KYC Verification Flag <input type="text"/>
Current Address* (Communication Address) <input type="text" value="RAGHUNATGANJ"/>		
Addr2 <input type="text" value="ISLAMPUR"/>		
Addr3 <input type="text" value="RAGHUNATHPUR"/>		
Addr4* <input type="text" value="MURSHIDABAD"/>		
Pincode* <input type="text" value="742221"/>		
State* <input type="text" value="West Bengal"/>		
Country* <input type="text" value="India"/>		
Eligible for Swavalamban <input type="text" value="YES"/>	Swavalamban Activation/ Deactivation Date 17-Sep-2010	

Nomination Details Click here to Expand ▸

Bank Details Click here to Expand ▸

Employment Details Click here to Expand ▸

Submit

Figure 5

Check the details and click on Confirm as given below in **Figure 6**

Personal Details				Click here to Close▼
PRAN	500000000009 [Status: Active]	PAN		
Name	SMT. JABUNA ROY	Father's Name	SASHI GHOSH	
Mother's Name				
SOT Language	ENGLISH	Mother's Name Flag	NO	
Gender	Female	Date Of Birth	02/06/1974	
Current Address (Communication Address)	RAGHUNATGANJ ISLAMPUR , RAGHUNATHPUR , MURSHIDABAD			
PinCode	742221			
State	WEST BENGAL			
Country	INDIA			
Phone No.		Fax No.		
Mobile No.	7666455594	SMS Subscription Flag	NO	
Eligible for Swavalamban	YES	Swavalamban Activation/ Deactivation Date	17-Sep-2010	
Aadhaar No		KYC Details		

Nomination Details				Click here to Close▼
Nominee 1				
Name	DILIP GHOSH	Date Of Birth		
Relationship	HUSBAND	Percentage Share	100%	
Major/Minor	MAJOR	Guardian Name		
Nominee Invalid Condition				

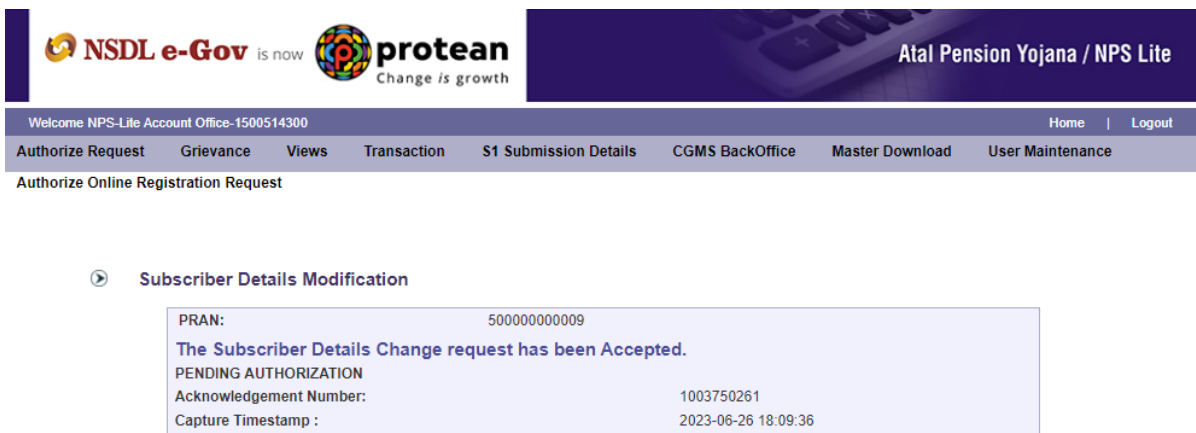
Bank Details		Click here to Close▼
Bank Details are Not Present		

Employment Details				Click here to Close▼
Membership Number	0000000000022	NL-CC Reg. No.	NPS078789E	
NL-CC Office	BANDHAN KONNAGAR-BFSPL	NL-AO Reg. No.	8005270	

[Confirm](#) [Cancel](#)

Figure 6

Nodal office will receive below message. Note down the Acknowledgement Number generated as given below in **Figure 7**



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Atal Pension Yojana / NPS Lite

Welcome NPS-Lite Account Office-1500514300 [Home](#) | [Logout](#)

[Authorize Request](#) [Grievance](#) [Views](#) [Transaction](#) [S1 Submission Details](#) [CGMS BackOffice](#) [Master Download](#) [User Maintenance](#)

Authorize Online Registration Request

Subscriber Details Modification

PRAN: 500000000009

The Subscriber Details Change request has been Accepted.

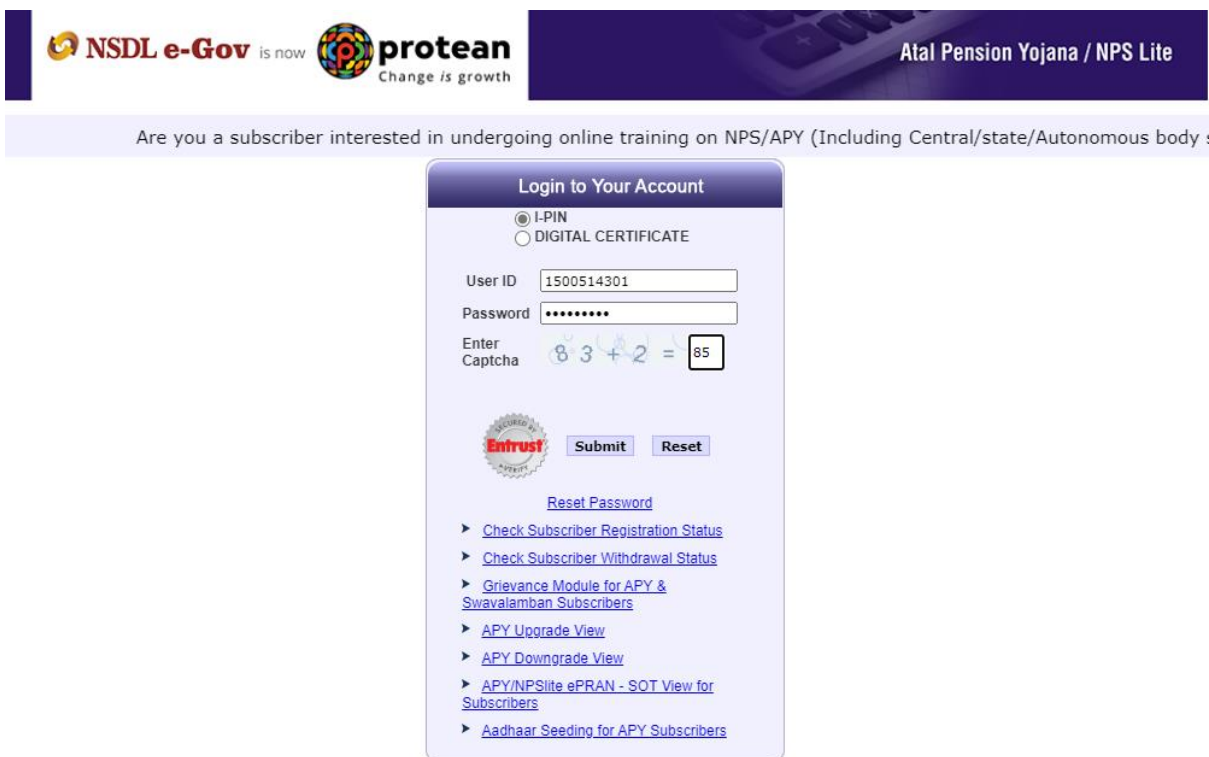
PENDING AUTHORIZATION

Acknowledgement Number: 1003750261

Capture Timestamp : 2023-06-26 18:09:36

Figure 7

Authorization of Subscriber modification, Nodal office needs to login to NPS Lite system www.npslite-nsdl.com with the second User ID as given below in **Figure 8**



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Atal Pension Yojana / NPS Lite

Are you a subscriber interested in undergoing online training on NPS/APY (Including Central/state/Autonomous body :


Login to Your Account

☒ I-PIN
☐ DIGITAL CERTIFICATE

User ID: 1500514301

Password:

Enter Captcha: 8 3 + 2 = 85

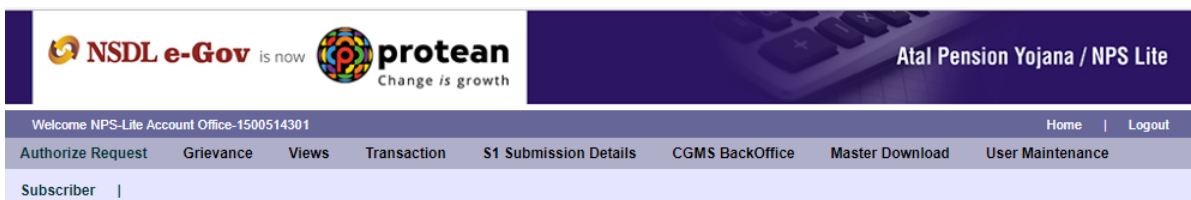
 [Submit](#) [Reset](#)

[Reset Password](#)

- ▶ [Check Subscriber Registration Status](#)
- ▶ [Check Subscriber Withdrawal Status](#)
- ▶ [Grievance Module for APY & Swavalamban Subscribers](#)
- ▶ [APY Upgrade View](#)
- ▶ [APY Downgrade View](#)
- ▶ [APY/NPSlite ePRAN - SOT View for Subscribers](#)
- ▶ [Aadhaar Seeding for APY Subscribers](#)

Figure 8

User needs to click on Menu “**Authorize Request**” and select sub menu “**Subscriber**” as given below in **Figure 9**



Welcome to Central Record Keeping Agency

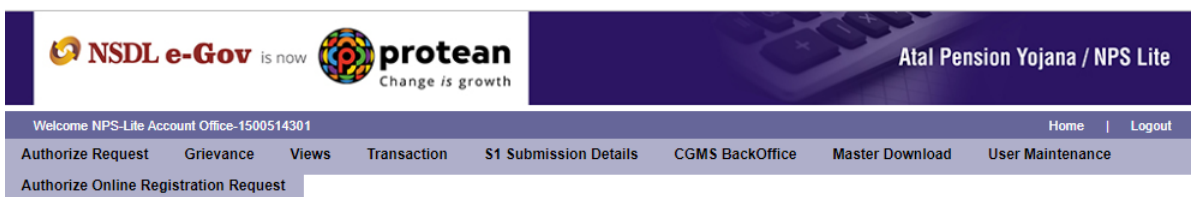
[Click here](#) to view list of Exit Claim IDs awaiting any action

"PFRDA has decided that from May 1, 2012, remittances without information on funds transfer will be returned. Further, SCFs pending will be deleted after 15 days. For details, [Click here](#)."

"To view the details of funds returned by the Trustee Bank, please [click here](#)."

Figure 9

In the drop-down, select Subscriber Details Change as given below in **Figure 10**



► **Authorize Transaction**

* Mandatory Fields

Transaction Type**

PRAN

Ack No/PRN **

From Date

To Date

Subscriber Details Change ▼

Select
 Withdrawal Request
Subscriber Details Change



(dd/mm/yyyy)

(dd/mm/yyyy)

*** Enter PRN/Receipt No for Switch transaction and Ack No./Receipt No. for other transactions.

Figure 10

Enter Ack No. and click on Search and click on View details as given below in **Figure 11**


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 Change is growth

Atal Pension Yojana / NPS Lite

Welcome NPS-Lite Account Office-1500514301
 Home | Logout

Authorize Request
 Grievance
Views
Transaction
S1 Submission Details
CGMS BackOffice
Master Download
User Maintenance

Authorize Online Registration Request

▶ **Authorize Transaction**

Transaction Type*

Subscriber Details Change ▼

PRAN

Ack No/PRN **

1003750261

From Date

(dd/mm/yyyy)

To Date

(dd/mm/yyyy)

Search



Reset

** Enter PRN/Receipt No for Switch transaction and Ack No./Receipt No. for other transactions.

Acknowledgement No	Subscriber Name	Date Of Request Capture	Link to Details
1003750261	JABUNA GHOSH	2023-06-26	View Details

Figure 11

Verify the details that has been modified and if details are modified are found to be OK, click on Authorize as given below in **Figure 12**


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Atal Pension Yojana / NPS Lite

Welcome NPS-Lite Account Office-1500514301
 Home | Logout

Authorize Request Grievance Views Transaction S1 Submission Details CGMS BackOffice Master Download User Maintenance

Authorize Online Registration Request

* Changes to be authorized are marked in red

► **Subscriber Details**

PRAN : 500000000009 [Status: Active]
 Acknowledgement Number: 1003750261

[View Signature](#)

Personal Details

PRAN	500000000009	PAN	
Name	SMT. JABUNA ROY	Father's Name	SASHI GHOSH
Mother's Name		SOT	ENGLISH
Mother's Name Flag	NO	Language	
Gender	FEMALE	Date Of Birth	02-Jun-1974
Current Address (Communication Address)	RAGHUNATGANJ , ISLAMPUR , RAGHUNATHPUR	Eligible for Swavalamban	YES
		Swavalamban Activation/Deactivation Date	14-Sep-2010
		SMS	NO

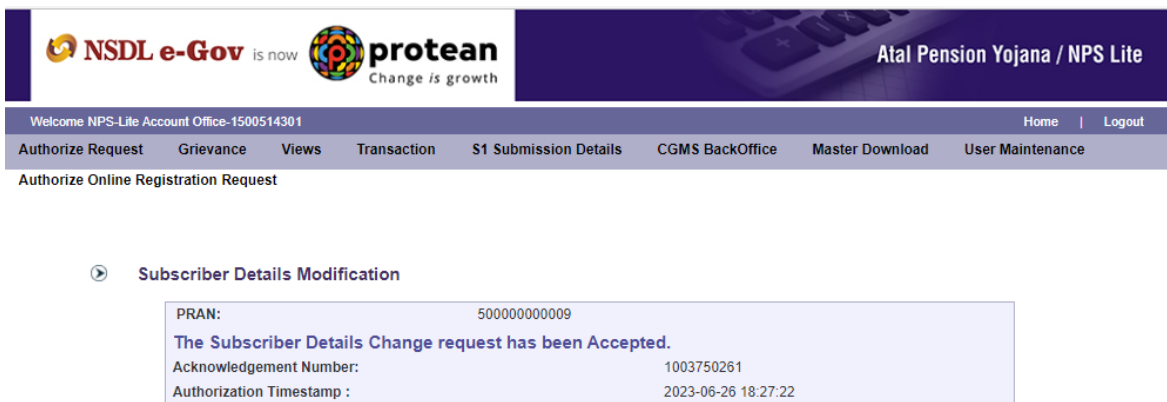
Employment Details

Membership Number	0000000000022	NL-CC Reg. No.	NPS078789E
NL-CC Office	BANDHAN KONNAGAR-BFSPL	NL-AO Reg. No.	8005270

☒ Authorize
☐ Reject

Figure 12

Below message will be displayed, which means Subscriber details have been successfully modified as given below in **Figure 13**



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Atal Pension Yojana / NPS Lite

Welcome NPS-Lite Account Office-1500514301 [Home](#) | [Logout](#)

[Authorize Request](#) [Grievance](#) [Views](#) [Transaction](#) [S1 Submission Details](#) [CGMS BackOffice](#) [Master Download](#) [User Maintenance](#)

Authorize Online Registration Request

Subscriber Details Modification

PRAN: 500000000009

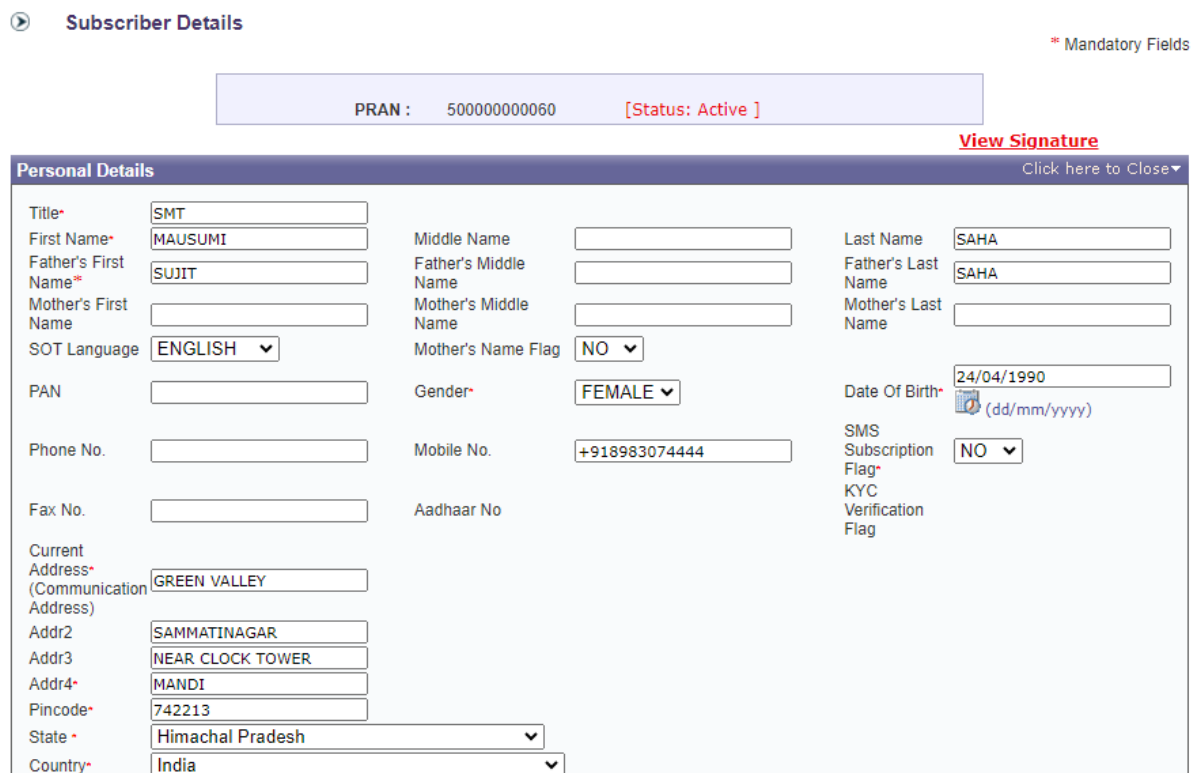
The Subscriber Details Change request has been Accepted.

Acknowledgement Number: 1003750261

Authorization Timestamp : 2023-06-26 18:27:22

Figure 13

Edit the Subscriber address and Mobile no. and click on Submit



Subscriber Details

* Mandatory Fields

PRAN : 5000000000060 [Status: Active]

[View Signature](#)

Personal Details [Click here to Close](#)

Title* SMT

First Name* MAUSUMI

Father's First Name* SUJIT

Mother's First Name

SOT Language ENGLISH

PAN

Phone No.

Fax No.

Current Address* (Communication Address)

Addr2 SAMMATINAGAR

Addr3 NEAR CLOCK TOWER

Addr4* MANDI

Pincode* 742213

State* Himachal Pradesh

Country* India

Middle Name

Father's Middle Name

Mother's Middle Name

Mother's Name Flag NO

Gender* FEMALE

Aadhaar No

Last Name SAHA

Father's Last Name SAHA

Mother's Last Name

Date Of Birth* 24/04/1990 (dd/mm/yyyy)

SMS Subscription Flag* NO

KYC Verification Flag

Figure 14

Check the details and Click on confirm

Subscriber Details

PRAN: 500000000060 [Status: Active]

Personal Details		Click here to Close ▾	
PRAN	500000000060 [Status: Active]	PAN	
Name	SMT MAUSUMI SAHA	Father's Name	SUJIT SAHA
Mother's Name		Mother's Name Flag	NO
SOT Language	ENGLISH	Date Of Birth	24/04/1990
Gender	Female		
Current Address (Communication Address)	GREEN VALLEY , SAMMATINAGAR , NEAR CLOCK TOWER , MANDI		
PinCode	742213		
State	HIMACHAL PRADESH		
Country	INDIA		
Phone No.		Fax No.	
Mobile No.	+918983074444	SMS Subscription Flag	NO
Eligible for Swavalamban	YES	Swavalamban Activation/ Deactivation Date	18-Sep-2010
Aadhaar No		KYC Details	

Nomination Details

Click here to Expand ▸

Bank Details

Click here to Expand ▸



Employment Details

Click here to Expand ▸

[Confirm](#)
[Cancel](#)

Figure 15

Below message shows Subscriber address and Mobile no. modification is complete. Please note that Subscriber address and Mobile no. modification request need not be authorized.


NSDL e-Gov is now
 
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 Change is growth

Atal Pension Yojana / NPS Lite

Welcome NPS-Lite Account Office-1500283500
 Home | Logout

Contribution Details
Authorize Request
Pay-Out Details
Subscriber Registration
Grievance
Exit Withdrawal Request
Views
Transaction

S1 Submission Details
CGMS BackOffice
Master Download
User Maintenance
Authorize Online Registration Request

Subscriber Details Modification

PRAN: 500000000060



The Subscriber Details Change request has been Accepted.

 Acknowledgement Number: 1003750282
 Capture Timestamp : 2023-06-28 11:45:37

Figure 16

2. Nominee details Modification

Click on Nomination details


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Atal Pension Yojana / NPS Lite

Welcome NPS-Lite Account Office-1500263500
 Home | Logout

[Contribution Details](#)
[Authorize Request](#)
[Pay-Out Details](#)
[Subscriber Registration](#)
[Grievance](#)
[Exit Withdrawal Request](#)
[Views](#)
[Transaction](#)

[S1 Submission Details](#)
[CGMS BackOffice](#)
[Master Download](#)
[User Maintenance](#)
[Authorize Online Registration Request](#)

▶ **Subscriber Details**

PRAN : 500000000060 [Status: Active]
 Name : SMT MAUSUMI SAHA
 PRAN activation date : 18/09/2010

[Edit](#)

Personal Details Click here to Expand▶

Nomination Details Click here to Close▼

Nominee 1	Name	SUJIT SAHA	Date Of Birth	
	Relationship	HUSBAND	Percentage Share	100%
	Major/Minor	MAJOR	Guardian Name	
	Nominee Invalid Condition			

Figure 17

Edit the Nomination details and click on Submit

Subscriber Details

* Mandatory Fields

PRAN : 500000000060 [Status: Active]

[View Signature](#)

Personal Details

[Click here to Expand](#)

Nomination Details

[Click here to Close](#)

[Add](#)

Nominee 1

First Name*	<input type="text" value="SUJIT"/>	Middle Name	<input type="text"/>	Last Name	<input type="text" value="SAHA"/>
Date Of Birth	<input type="text" value="(dd/mm/yyyy)"/>	Relationship*	<input type="text" value="SON"/>	Percentage Share*	<input type="text" value="100"/>
Major/Minor*	<input type="text" value="MAJOR"/>			%	
Guardian First Name*	<input type="text"/>	Guardian Middle Name	<input type="text"/>	Guardian Last Name	<input type="text"/>
Nominee Invalid Condition	<input type="text"/>				

[Remove](#)

Bank Details

[Click here to Expand](#)



Employment Details

[Click here to Expand](#)

[Submit](#)

Figure 18

Check the details and Click on confirm


NSDL e-Gov is now  **protean**
 Change is growth

Atal Pension Yojana / NPS Lite

Welcome NPS-Lite Account Office-1500283500

Home | Logout

Contribution Details Authorize Request Pay-Out Details Subscriber Registration Grievance Exit Withdrawal Request Views Transaction
 S1 Submission Details CGMS BackOffice Master Download User Maintenance Authorize Online Registration Request

Subscriber Details

PRAN: 500000000060 [Status: Active]

Personal Details Click here to Expand
 Nomination Details Click here to Close



Nominee 1			
Name	SUJIT SAHA	Date Of Birth	
Relationship	SON	Percentage Share	100%
Major/Minor	MAJOR	Guardian Name	
Nominee Invalid Condition			

Bank Details Click here to Expand
 Employment Details Click here to Expand

[Confirm](#) [Cancel](#)

Figure 19

Below message will be displayed, which means Subscriber details have been successfully modified


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 Change is growth

Atal Pension Yojana / NPS Lite

Welcome NPS-Lite Account Office-1500283501

Home | Logout

Contribution Details Authorize Request Pay-Out Details Subscriber Registration Grievance Exit Withdrawal Request Views Transaction
 S1 Submission Details CGMS BackOffice Master Download User Maintenance Authorize Online Registration Request

Subscriber Details Modification

PRAN: 500000000060
 The Subscriber Details Change request has been Accepted.
 Acknowledgement Number: 1003750280
 Authorization Timestamp : 2023-06-28 11:29:50

Figure 20

3. Bank Details Modification

The user will check the already provided bank details

Welcome NPS-Lite Account Office-1500283500				Home	Logout
Contribution Details	Authorize Request	Pay-Out Details	Subscriber Registration	Grievance	Exit Withdrawal Request
S1 Submission Details	CGMS BackOffice	Master Download	User Maintenance	Authorize Online Registration Request	

► **Subscriber Details**

PRAN : 500000000060 [Status: Active]

Name : SMT MAUSUMI SAHA



PRAN activation date : 18/09/2010

[Edit](#)

Personal Details		Click here to Expand	
Nomination Details		Click here to Expand	
Bank Details		Click here to Close	
Account Number	32455356167	Bank Name	SBI
Bank Branch	Mumbai	Branch Address	Mumbai
MICR Code		Pin Code	400001
Bank Account Type	SAVINGS	IFS Code	
Scheme Preference Details		Click here to Expand	

Figure 21

Edit the Bank details after verifying the supporting documents and click on Submit


NSDL e-Gov is now  **protean**
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Atal Pension Yojana / NPS Lite

Welcome NPS-Lite Account Office-1500283500
 [Home](#) | [Logout](#)

[Contribution Details](#)
[Authorize Request](#)
[Pay-Out Details](#)
[Subscriber Registration](#)
[Grievance](#)
[Exit Withdrawal Request](#)
[Views](#)
[Transaction](#)

[S1 Submission Details](#)
[CGMS BackOffice](#)
[Master Download](#)
[User Maintenance](#)
[Authorize Online Registration Request](#)

Subscriber Details
 Mandatory Fields

PRAN : 500000000060 [Status: Active]
 [View Signature](#)

Personal Details
 [Click here to Expand](#)

Nomination Details
 [Click here to Expand](#)

Bank Details
 [Click here to Close](#)



Account Number*	32455356168	Bank Name*	SBI
Bank Branch*	Mumbai	Branch Address*	Mumbai
MICR Code		Pin Code*	400017
Bank Account Type*	SAVINGS	IFS Code	

Employment Details
 [Click here to Expand](#)

[Submit](#)

Figure 22

Check the details and Click on confirm


NSDL e-Gov is now  **protean**
 Change is growth

Atal Pension Yojana / NPS Lite

Welcome NPS-Lite Account Office-1500283500
 [Home](#) | [Logout](#)

[Contribution Details](#)
[Authorize Request](#)
[Pay-Out Details](#)
[Subscriber Registration](#)
[Grievance](#)
[Exit Withdrawal Request](#)
[Views](#)
[Transaction](#)

[S1 Submission Details](#)
[CGMS BackOffice](#)
[Master Download](#)
[User Maintenance](#)
[Authorize Online Registration Request](#)

Subscriber Details

PRAN: 500000000060 [Status: Active]

Personal Details
 [Click here to Expand](#)

Nomination Details
 [Click here to Expand](#)

Bank Details
 [Click here to Close](#)



Account Number	32455356168	Bank Name	SBI
Bank Branch	Mumbai	Branch Address	Mumbai
MICR Code		Pin Code	400017
Bank Account Type	SAVINGS	IFS Code	

Employment Details
 [Click here to Expand](#)

[Confirm](#)
[Cancel](#)

Figure 23

Below message shows Bank details confirmation is complete. Please note that Bank details modification request does not require authorization from other User ID.


NSDL e-Gov is now  **protean**
 Change is growth

Atal Pension Yojana / NPS Lite

Welcome NPS-Lite Account Office-1500283500
 [Home](#) | [Logout](#)

[Contribution Details](#)
[Authorize Request](#)
[Pay-Out Details](#)
[Subscriber Registration](#)
[Grievance](#)
[Exit Withdrawal Request](#)
[Views](#)
[Transaction](#)

[S1 Submission Details](#)
[CGMS BackOffice](#)
[Master Download](#)
[User Maintenance](#)
[Authorize Online Registration Request](#)

▶ **Subscriber Details Modification**

PRAN: 500000000060
 The Subscriber Details Change request has been Accepted.
 Acknowledgement Number: 1003750281
 Capture Timestamp : 2023-06-28 11:36:46

Figure 24

4. Employment Details modification

▶ **Subscriber Details**

PRAN : 500000000060 [Status: Active]
 Name : SMT MAUSUMI SAHA
 PRAN activation date : 18/09/2010



[Edit](#)

Personal Details	Click here to Expand▶
Nomination Details	Click here to Expand▶
Bank Details	Click here to Expand▶
Scheme Preference Details	Click here to Expand▶
Employment Details	Click here to Close▼

Membership number allotted by SHG NL-CC Office	1230000000 RAGHUNATHGANJ - Allahabad Bank	NL-CC Reg. No. NL-AO Reg. No.	NPS030338A 8002960
--	--	----------------------------------	-----------------------

Figure 25

Edit the Employment Details and click on Submit

 is now 

Atal Pension Yojana / NPS Lite

Welcome NPS-Lite Account Office-1500283500
 [Home](#) | [Logout](#)

[Contribution Details](#)
[Authorize Request](#)
[Pay-Out Details](#)
[Subscriber Registration](#)
[Grievance](#)
[Exit Withdrawal Request](#)
[Views](#)
[Transaction](#)

[S1 Submission Details](#)
[CGMS BackOffice](#)
[Master Download](#)
[User Maintenance](#)
[Authorize Online Registration Request](#)

Subscriber Details
 * Mandatory Fields

PRAN : 500000000060 [Status: Active]
 [View Signature](#)

Personal Details RAGHUNATHGANJ - Allahabad [Click here to Expand](#)

Nomination Details [Click here to Expand](#)

Bank Details [Click here to Expand](#)

Employment Details [Click here to Close](#)

Membership Number	102345679	NL-CC Reg. No.	NPS030338A
NL-CC Office*	RAGHUNATHGANJ - Allahabad	NL-AO Reg No.	8002960



Submit

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Figure 26

Check the details and Click on confirm

[←](#) [→](#) [↺](#)
Not secure
<https://121.240.64.235/CRALite/subDtIsChngSubmit.do?ID=-699796763&getName=Subscriber%20Details%20For%20PAO%20User>
☆ 📄 🔍 👤 ⋮

 is now 

Atal Pension Yojana / NPS Lite

Welcome NPS-Lite Account Office-1500283500
 [Home](#) | [Logout](#)

[Contribution Details](#)
[Authorize Request](#)
[Pay-Out Details](#)
[Subscriber Registration](#)
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[Transaction](#)

[S1 Submission Details](#)
[CGMS BackOffice](#)
[Master Download](#)
[User Maintenance](#)
[Authorize Online Registration Request](#)

Subscriber Details

PRAN : 500000000060 [Status: Active]

Personal Details [Click here to Expand](#)

Nomination Details [Click here to Expand](#)

Bank Details [Click here to Expand](#)

Employment Details [Click here to Close](#)

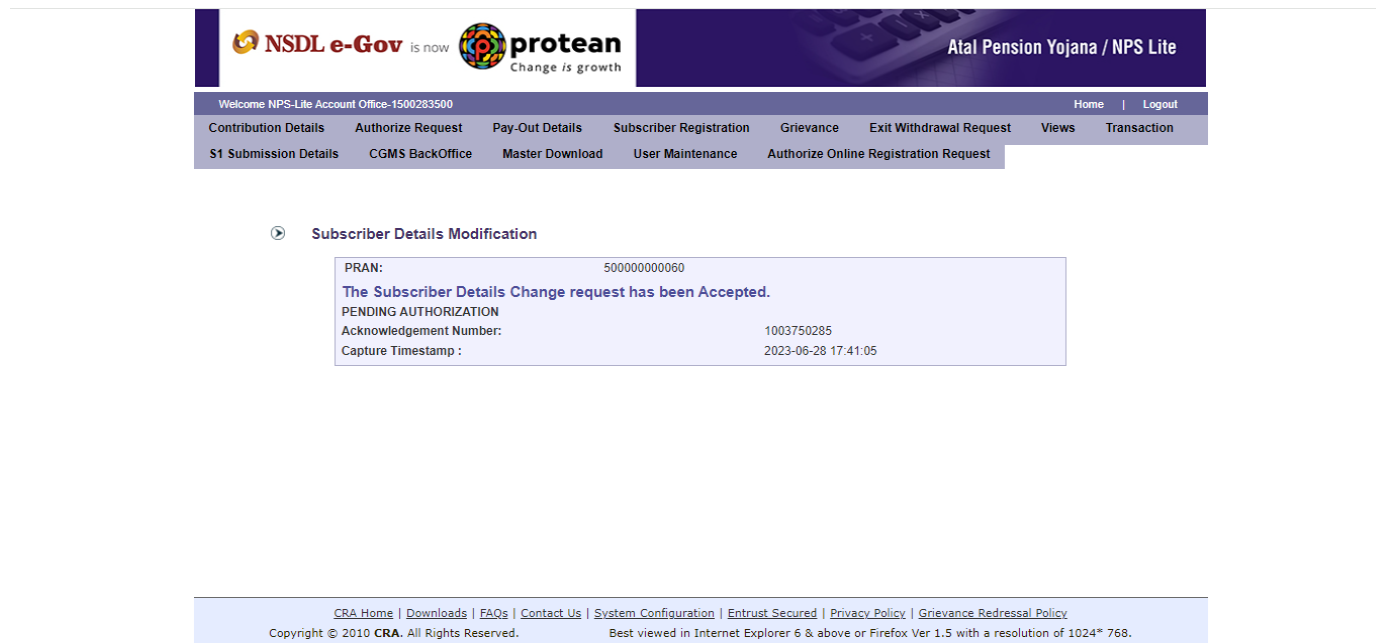
Membership Number	102345679	NL-CC Reg. No.	NPS030338A
NL-CC Offi	3ANJ - Allahabad Bank	NL-AO Reg. No.	8002960

[Confirm](#) [Cancel](#)

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Figure 27

Nodal office will receive below message. Note down the Acknowledgement Number generated

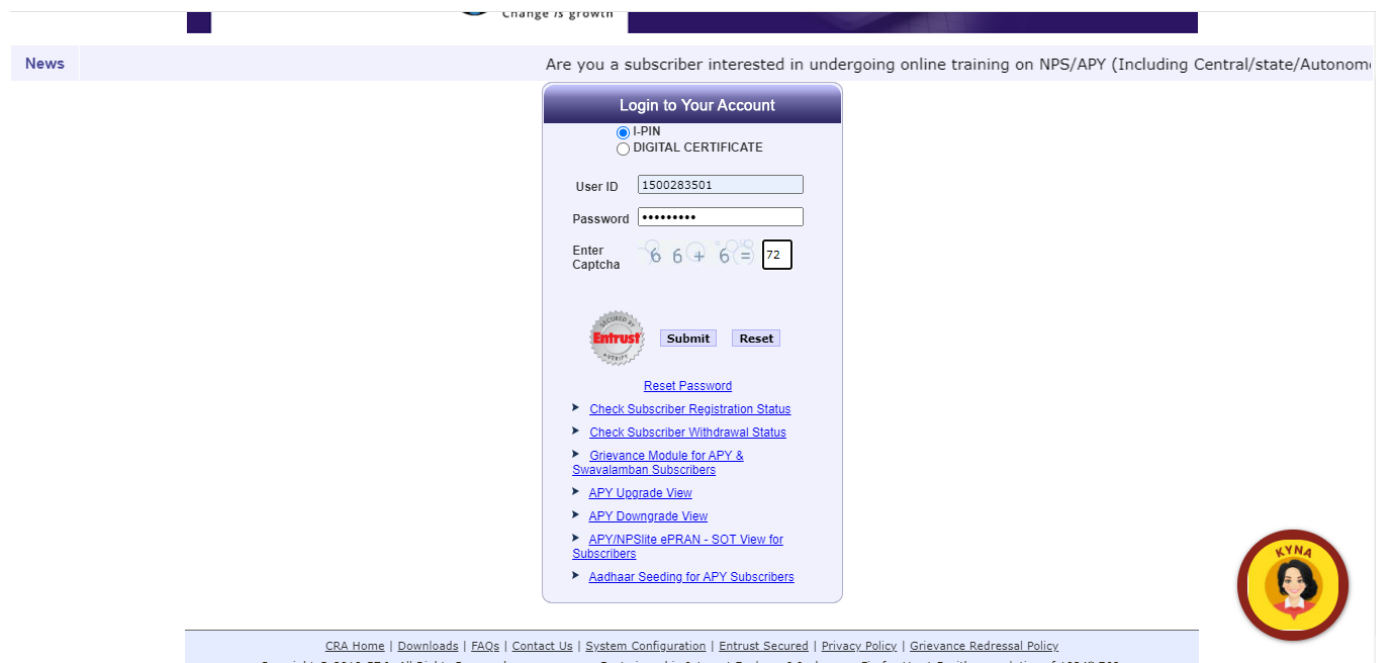


The screenshot shows the NSDL e-Gov portal interface. At the top, there's a header with the NSDL e-Gov logo and the Protean logo. Below the header, a navigation bar contains links like 'Contribution Details', 'Authorize Request', 'Pay-Out Details', 'Subscriber Registration', 'Grievance', 'Exit Withdrawal Request', 'Views', and 'Transaction'. The main content area displays a confirmation message for 'Subscriber Details Modification'. The message states: 'PRAN: 500000000060', 'The Subscriber Details Change request has been Accepted.', 'PENDING AUTHORIZATION', 'Acknowledgement Number: 1003750285', and 'Capture Timestamp : 2023-06-28 17:41:05'. At the bottom, there's a footer with links to 'CRA Home', 'Downloads', 'FAQs', 'Contact Us', 'System Configuration', 'Entrust Secured', 'Privacy Policy', and 'Grievance Redressal Policy'. It also includes copyright information for 2010 CRA and a note about the browser resolution.

Figure 28

Authorisation of the Employment details

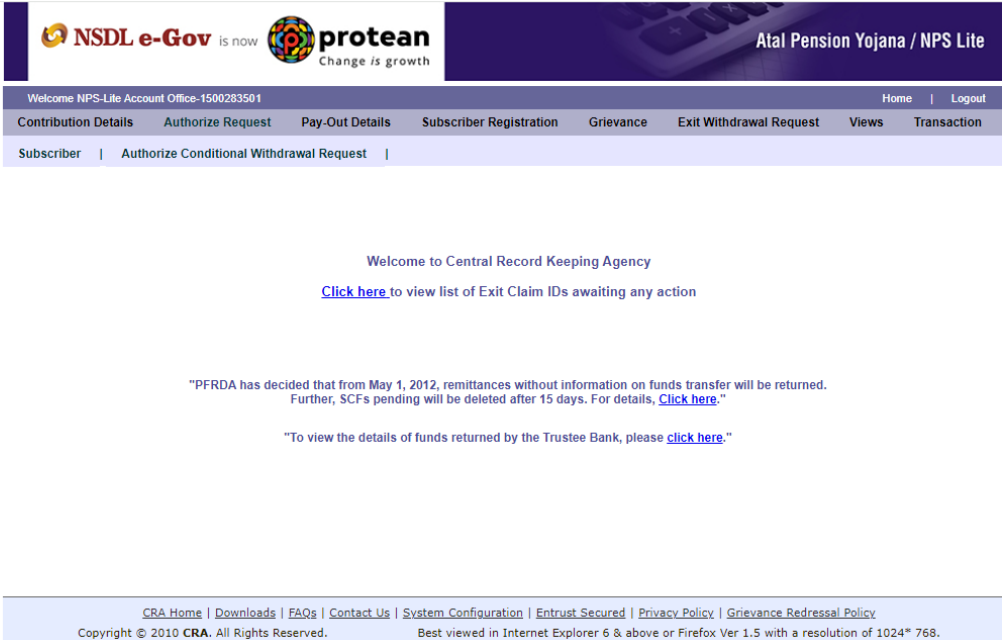
Login using other User ID



The screenshot shows the NSDL e-Gov portal interface. At the top, there's a header with the Protean logo. Below the header, a navigation bar contains links like 'News', 'Are you a subscriber interested in undergoing online training on NPS/APY (Including Central/state/Autonomous)', 'Login to Your Account', 'Check Subscriber Registration Status', 'Check Subscriber Withdrawal Status', 'Grievance Module for APY & Swavalamban Subscribers', 'APY Upgrade View', 'APY Downgrade View', 'APY/NPSLite ePRAN - SOT View for Subscribers', and 'Aadhaar Seeding for APY Subscribers'. The main content area displays a login form titled 'Login to Your Account'. The form has two radio buttons: 'I-PIN' (selected) and 'DIGITAL CERTIFICATE'. Below these, there are input fields for 'User ID' (1500283501) and 'Password' (masked with dots). There's also a captcha field with the text 'Enter Captcha' and a box containing the number '72'. Below the input fields, there's a 'Submit' button and a 'Reset' button. At the bottom of the form, there's a 'Reset Password' link and a list of links: 'Check Subscriber Registration Status', 'Check Subscriber Withdrawal Status', 'Grievance Module for APY & Swavalamban Subscribers', 'APY Upgrade View', 'APY Downgrade View', 'APY/NPSLite ePRAN - SOT View for Subscribers', and 'Aadhaar Seeding for APY Subscribers'. At the bottom of the page, there's a footer with links to 'CRA Home', 'Downloads', 'FAQs', 'Contact Us', 'System Configuration', 'Entrust Secured', 'Privacy Policy', and 'Grievance Redressal Policy'. It also includes copyright information for 2010 CRA and a note about the browser resolution.

Figure 29

Select Authorise Request and then click subscriber



NSDL e-Gov is now **protean**
Change is growth

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Welcome NPS-Lite Account Office-1500283501

Home | Logout

Contribution Details | **Authorize Request** | Pay-Out Details | Subscriber Registration | Grievance | Exit Withdrawal Request | Views | Transaction

Subscriber | Authorize Conditional Withdrawal Request |

Welcome to Central Record Keeping Agency

[Click here](#) to view list of Exit Claim IDs awaiting any action

"PFRDA has decided that from May 1, 2012, remittances without information on funds transfer will be returned. Further, SCFs pending will be deleted after 15 days. For details, [Click here](#)."

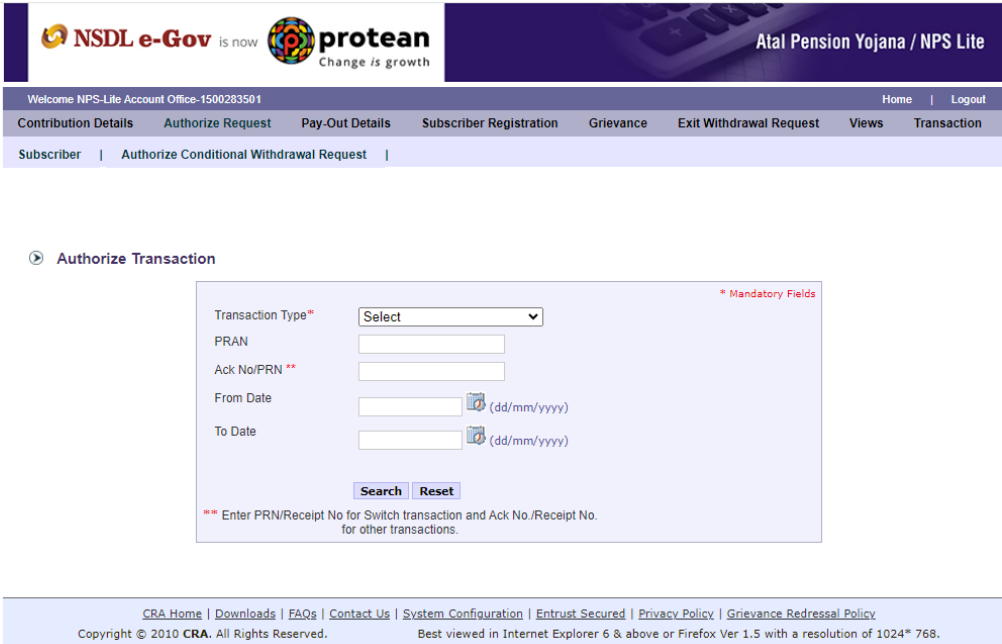
"To view the details of funds returned by the Trustee Bank, please [click here](#)."

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Figure 30

Authorise request tab will be open



NSDL e-Gov is now **protean**
Change is growth

Atal Pension Yojana / NPS Lite

Welcome NPS-Lite Account Office-1500283501

Home | Logout

Contribution Details | **Authorize Request** | Pay-Out Details | Subscriber Registration | Grievance | Exit Withdrawal Request | Views | Transaction

Subscriber | Authorize Conditional Withdrawal Request |

▶ Authorize Transaction

* Mandatory Fields

Transaction Type*

PRAN

Ack No/PRN **

From Date (dd/mm/yyyy)

To Date (dd/mm/yyyy)



** Enter PRN/Receipt No for Switch transaction and Ack No./Receipt No. for other transactions.

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Figure 31

Select subscriber details change in Transaction Type and provide the Ack no.



protean
 Change is growth

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Welcome NPS-Lite Account Office-1500283501
 [Home](#) | [Logout](#)

[Contribution Details](#) | [Authorize Request](#) | [Pay-Out Details](#) | [Subscriber Registration](#) | [Grievance](#) | [Exit Withdrawal Request](#) | [Views](#) | [Transaction](#)
[S1 Submission Details](#) | [CGMS BackOffice](#) | [Master Download](#) | [User Maintenance](#) | [Authorize Online Registration Request](#)

▶ Authorize Transaction

Transaction Type**

Subscriber Details Change ▼

* Mandatory Fields

PRAN

Ack No/PRN **

1003750285

From Date

(dd/mm/yyyy)

To Date

(dd/mm/yyyy)

Search

Reset



** Enter PRN/Receipt No for Switch transaction and Ack No./Receipt No. for other transactions.

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Figure 32

Click on view details

← → ↻ ⚠ Not secure https://121.240.64.235/CRA/ite/SearchReqForAuthSubmitAction.do?ID=1197436436&getName=Authorize%20Request-Subscriber



protean
 Change is growth

Atal Pension Yojana / NPS Lite

Welcome NPS-Lite Account Office-1500283501
 [Home](#) | [Logout](#)

[Contribution Details](#) | [Authorize Request](#) | [Pay-Out Details](#) | [Subscriber Registration](#) | [Grievance](#) | [Exit Withdrawal Request](#) | [Views](#) | [Transaction](#)
[S1 Submission Details](#) | [CGMS BackOffice](#) | [Master Download](#) | [User Maintenance](#) | [Authorize Online Registration Request](#)

▶ Authorize Transaction

Transaction Type*

Subscriber Details Change ▼

* Mandatory Fields

PRAN

Ack No/PRN **

1003750285

From Date

(dd/mm/yyyy)

To Date

(dd/mm/yyyy)

Search

Reset

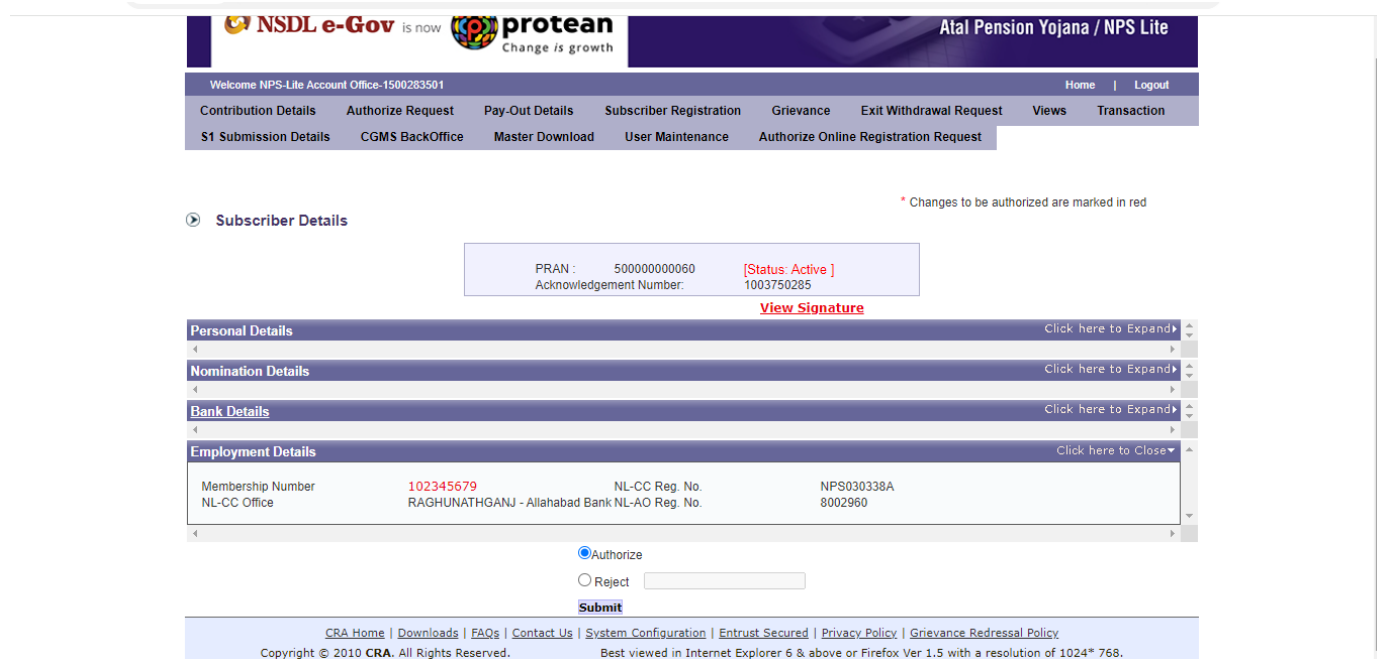
** Enter PRN/Receipt No for Switch transaction and Ack No./Receipt No. for other transactions.

Acknowledgement No	Subscriber Name	Date Of Request Capture	Link to Details
1003750285	MAUSUMI SAHA	2023-06-28	View Details

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Figure 33

Check the details and select authorize and submit



Welcome NPS-Lite Account Office-1500283501

Atal Pension Yojana / NPS Lite

Home | Logout

Contribution Details | Authorize Request | Pay-Out Details | Subscriber Registration | Grievance | Exit Withdrawal Request | Views | Transaction

S1 Submission Details | CGMS BackOffice | Master Download | User Maintenance | Authorize Online Registration Request

* Changes to be authorized are marked in red

Subscriber Details

PRAN : 500000000060 [Status: Active]
 Acknowledgement Number: 1003750285

[View Signature](#)

Personal Details [Click here to Expand](#)

Nomination Details [Click here to Expand](#)

Bank Details [Click here to Expand](#)

Employment Details [Click here to Close](#)

Membership Number: 102345679 NL-CC Reg. No. NPS030338A
 NL-CC Office: RAGHUNATHGANJ - Allahabad Bank NL-AO Reg. No. 8002960

☒ Authorize
☐ Reject

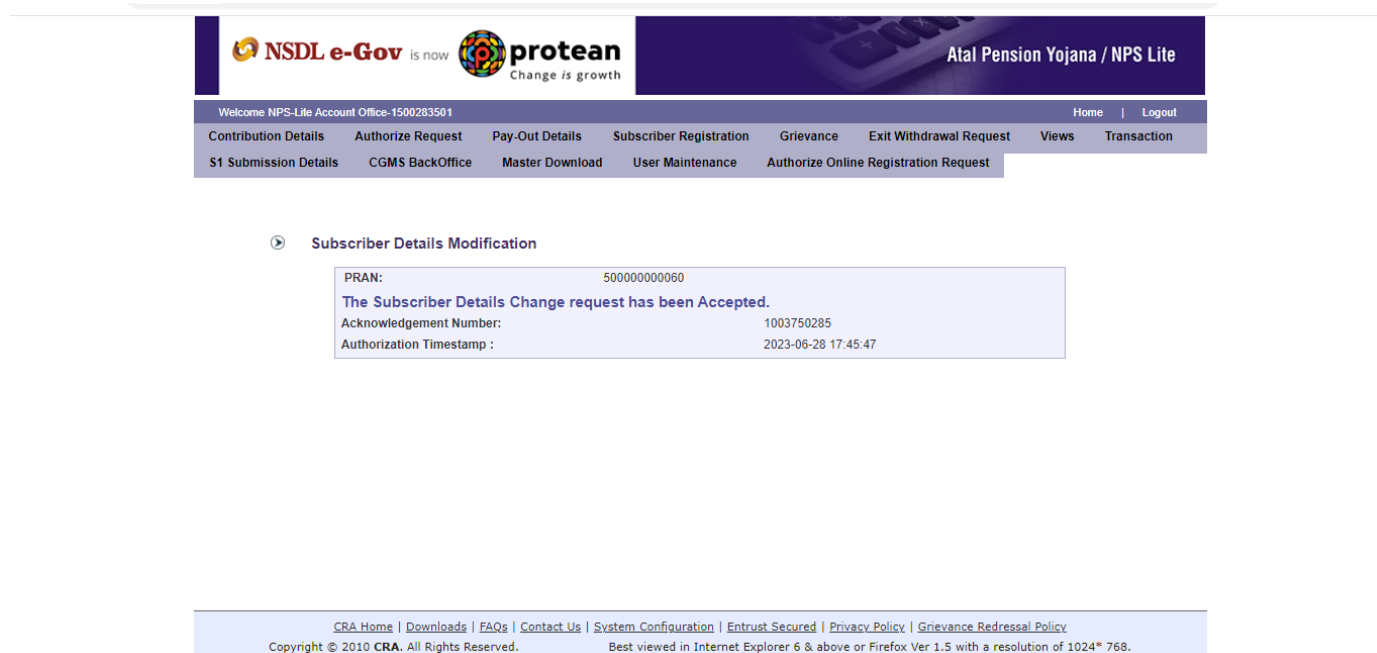
[Submit](#)

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Figure 34

Below screen will appear on complete Authorisation



Welcome NPS-Lite Account Office-1500283501

Atal Pension Yojana / NPS Lite

Home | Logout

Contribution Details | Authorize Request | Pay-Out Details | Subscriber Registration | Grievance | Exit Withdrawal Request | Views | Transaction

S1 Submission Details | CGMS BackOffice | Master Download | User Maintenance | Authorize Online Registration Request

Subscriber Details Modification

PRAN: 500000000060

The Subscriber Details Change request has been Accepted.

Acknowledgement Number: 1003750285

Authorization Timestamp : 2023-06-28 17:45:47

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Figure 35

Upon updating the core details i.e. the details mentioned on PRAN card, if the subscriber wishes, he will have to request for reprint of PRAN card through the Aggregator.

-----XXXXXXXXXXXXXXXXXXXXX-----